



BLACK EAGLE
.....HOTEL & SPA.....



RELAX &
REVIVE

Spa Policy and Guidelines

Bookings are essential

Please arrive at least 15 minutes before your treatment, to fill out your client cards, get changes and prepare for treatments.

Disposable underwear will be provided for wet treatments. Alternatively, bikini bottoms may be worn if preferred.

As a courtesy for all our clients please ensure mobile devices are set to silent for the duration of your visit.

Please refrain from smoking.

Swimwear must be worn at all times while making use of the facilities.

Children may only be in the spa receiving treatment and accompanied by an adult.

All spa prices and information are subject to change without revision or prior notice.

Purchased skin and beauty products are nonrefundable and can not be returned.

All spa treatments and packages must be paid for in full at the time of booking to confirm the appointment.

The hotel has a coffee bar, restaurant, and bar where meals and refreshments can be enjoyed.

Should you wish to book accommodation please contact reception at info@blackeaglehotel.co.za or 011 958 5225

Black Eagle Hotel & Spa will not be held responsible for any theft, damage, loss or misfortune that may occur

Right of admission reserved.

Cancellation Policy

A cancellation fee of 50% of the treatment will be levied on all bookings canceled 12 hours or less before a treatment. Should the booking be confirmed with a gift voucher, a cancellation fee of 50% of the value of the voucher will be deducted

In case of "no-shows" the full value of the voucher will be redeemed. "No-shows" are unfortunately not refundable.

Late arrival will result in a reduction of the treatment time while the full treatment cost will still apply.

Address:

88 Doreen Road,
Poortview,
Johannesburg

Open Hours:

Monday - Saturday 8am - 5pm
Sunday - closed

Contact:

011 958 5225
info@blackeaglehotel.co.za

Website:

www.blackeaglehotel.co.za